

SERVICEWA APP

671. Mr R.S. Love to the Minister for Transport:

I refer to the Mid Year Review 2022–23 and the funding of \$2.9 million for the Department of Transport to invest, expand and improve the ServiceWA app and ask:

- (a) What services will the Department of Transport be adding to the application (the module/s);
- (b) What internal processes have determined these services should be added to the application;
- (c) How many staff are working on the ServiceWA app module/s for the Department by Full-Time Equivalent (FTE) and headcount; and
- (d) What is the timeline to implement the module/s and will the Minister please provide detail for each additional module?

**Ms R. Saffioti replied:**

- (a)–(d) The Department of Transport is looking to allow digital driver’s licences, and provide the ability to add one’s Recreational Skippers Ticket and Recreational Fishing Licence to the App.

Discussions across the Department’s Business Units, together with other government agencies including the Department of the Premier and Cabinet and the Department of Primary Industries and Regional Development, have determined that there is value in the Department leveraging its capability as a state individual Identity Provider.

7 FTEs are currently working on these modules, with 10 staff contributing in various capacities and at various stages.